



Student FAQs

1.	<p>Will I be issued a Piedmont Henry Hospital badge?</p> <p>No. Piedmont Henry Hospital does not issue student badges. Please wear your school identification at all times. If you are a Piedmont Henry Hospital employee, please do not wear your employee badge during student clinical experiences.</p>
2.	<p>Background Check/Drug Screen</p> <p>Piedmont Henry Hospital requires a background check and drug screen for students. See your clinical faculty for procedures and cost. Background checks and drug screens are NOT required for high school students in the shadowing program.</p>
3.	<p>Where do I park?</p> <p>Please park in the Parking Deck if you are doing your clinical rotation in the North Tower, and in the employee parking area outside of the cafeteria, if you are doing your clinical rotation in the South Tower. Please do not park in the front entrance parking area or in areas designated as Visitor Parking. There is no cost for parking.</p>
4.	<p>What are the uniform requirements?</p> <p>Your school of Nursing sets the requirements for uniforms. If you are a student in an area other than nursing, contact your clinical faculty for requirements of the program. High School students in the shadowing program will wear navy scrubs.</p>
5.	<p>When will I attend orientation?</p> <p>Student orientations are arranged with your clinical instructor. If you have attended student orientation within the last year, you do not have to attend again.</p>
6.	<p>What will I learn in Orientation?</p>

	<p>You will learn about the Piedmont Healthcare System, its Mission, Vision, Values, Code of Conduct, Piedmont Promise, Quality and Safety Programs and much more.</p>
7.	<p>What if I am a Piedmont Henry Hospital employee?</p> <p>Contact your clinical faculty and let them know that you are a current employee. You cannot use your employee login or passwords for any system during clinical rotation hours at PHH.</p>
8.	<p>Can I give medications?</p> <p>Piedmont Henry Hospital's policy is that unlicensed personnel are not permitted to administer medications. Nursing students working with clinical faculty or Piedmont Henry Hospital Nurses during a preceptorship may administer medications under the direction of a licensed Registered Nurse. Only clinical faculty and hospital staff have logins to the Pyxis and Nova StatStrip Glucose Monitor Systems. All patient medications are noted on the MAR (Medication Administration Record).</p>
9.	<p>What paperwork do I have to submit?</p> <p>Your clinical instructor has all the information needed to complete the required paperwork.</p>
10.	<p>Can I observe in various patient areas?</p> <p>All observations are coordinated through your clinical faculty.</p>

Additional FAQs for Senior Practicum Nursing Students

1.	<p>What am I able to do?</p> <p>Nothing without the guidance of your preceptor or clinical faculty overseeing your clinical rotation! All preceptors must be given a copy of your curriculum and meet with your faculty. Preceptors are instructed to follow the curriculum to guide them for your learning experience.</p>
2.	<p>Medication Administration</p> <p>Piedmont Henry Hospital's policy is that unlicensed personnel are not permitted to administer medications. Nursing students working with clinical faculty or Piedmont Henry Hospital Nurses during a preceptorship may administer medications under the direction of a licensed Registered Nurse. Only clinical faculty and hospital staff have logins to the Pyxis and Nova StatStrip Glucose Monitor Systems. All patient medications are noted on the MAR (Medication Administration Record).</p>
3.	<p>Charting</p> <p>Please use caution when documenting! Only document the truth! Do not access patient charts for family members, friends, or yourself. Only access those patients that you will be or are caring for. If you do chart on the wrong patient or make a mistake, please let your faculty member or preceptor know immediately-we'll make it right!</p>
4.	<p>Patient Load</p> <p>Nurses usually take care of 5-7 patients per shift. Your faculty determines the number of patients you will care for during your clinical rotation.</p>
5.	<p>How do I request a particular specialty area?</p> <p>First, contact your clinical instructor. Second, wait to hear from your</p>

	<p>clinical instructor. Piedmont Henry Hospital does not take practicum requests from undergraduate students. The Clinical Education Department works directly with Master degree seeking students and faculty for a graduate level experience.</p>
6.	<p>How are preceptor assignments made?</p> <p>First, contact your clinical instructor. Second, wait to hear from your clinical instructor. Piedmont Henry Hospital does not match students with preceptors. Managers will provide the Clinical Education team a list of preceptors. Clinical instructors will match you with a preceptor.</p>
7.	<p>Can I switch preceptors?</p> <p>First, contact your clinical instructor. Second, wait to hear from your clinical instructor.</p>
8.	<p>I'm having issues with my preceptor (scheduling, teaching, personality, etc.)</p> <p>Try to resolve the issue! Accountability is a huge part of nursing. Presentation is key, especially when addressing nursing staff and faculty. PHH expects you and your preceptor and/or clinical faculty to have open lines of communication and empowers you to address issues directly. Remember, once you start as a professional nurse you don't have an opportunity to select your team; you must work to develop relationships and use tools you have developed through team projects at school.</p>
9.	<p>Patient Load</p> <p>Your senior semester is an opportunity to learn time management skills. Your curriculum from the School of Nursing provides guidelines on the number of patients you are expected to manage.</p>

Tips and Tricks

1.	Don't be nervous! Piedmont Henry Hospital patients are in contact with students throughout the organization in nursing, respiratory, physical therapy, dietary, etc.
2.	If you don't know, say you don't know. All clinical rotations are meant to be a learning experience. We are here to help you learn and apply new knowledge to practice.
3.	Be proactive.
4.	Be as helpful as you can.
5.	Don't be offended if the nurse or physician is unable to discuss with you a particular question or situation. There are times when patient care must come first especially in life-threatening situations and those involved in trying to save a life are focusing on the patient. Ask for a debriefing session when the time is right – after the crisis has resolved.
6.	Please be on time and arrive for all scheduled shifts. If you are unable to attend a clinical day, please contact your clinical instructor and/or your preceptor.
7.	Cell Phone Policy – Our staff should not be using any non-work related portable electronic devices on the nursing units. Cell phones can be used during breaks in non-patient areas like Einsteins or the cafeteria. Please do not go to the waiting areas or hallways.
8.	Facebook/Twitter/MySpace – do not post any patient information, hospital information or basically anything else about your clinical experience at Piedmont Henry Hospital. Social networks whether online or in person are not appropriate venues to discuss patient care. Would you want those taking care of you or your family to discuss your care on the internet or at a restaurant?
9.	Be resourceful and mindful of expenses. Patient supplies and tests are expensive! We understand you will have those “oops” moments where you need a second round of supplies, but please be careful!

10.	Listen to your patients. They may not always be right, but in most cases can tell you what that little blue pill is they are supposed to take!
11.	Talk to your patients. Research and understand a test, procedure or medication before discussing with the patient. If they ask you a question you don't know the answer to – tell them you don't know and find out the answer.
12.	Be safe! Use good body mechanics and safety measures. Piedmont Henry Hospital wants to ensure safe patient and employee care. If you do get hurt, tell someone when it happens – don't wait!
13.	Know your environment – find the code button, the bathroom and the staff break area. Familiarize yourself with the surroundings.
14.	Do your own work. Our staff is here to help, but not do the work for you. If you don't know how to find something – ask! Write down the answer if you have to.
15.	You may get lost! Remember where you parked your car and don't be afraid to ask for directions!
16.	Live the Piedmont Promise!